

## Service Users Groups

Learning Disabilities or  
Autistic Spectrum Disorder  
Dementia Care  
Older People  
Younger Adults  
Mental Health  
Physical Disability  
Sensory Impairment

## Fees & Care Packages

Here at Compass Home Care and Support, we aim to provide bespoke care packages and include hourly (or part hour) basis, sleep-in, awake night or live-in basis.

The fees vary depending of the level of care and support required, and this can be discussed with an informal chat with our Registered Manager. Each service user will be assessed and an individual package will be developed to suit you.

## Staff Team

Your quality care and support will be provided on a day to day basis by trained care support workers.

Our staff are trained to deliver excellence in all areas of care. All staff undergo checks, including an Enhanced Disclosure Barring Service (DBS). We take pride in matching our carers to our individual clients, training them not only in core care skills, but also deliver those finishing touches that produce the very best outcomes for all service users

They are selected for their ability to deliver quality and high standards of personalised care and support ensuring your rights, choice, dignity, privacy and individuality at all times.

## To Find Out More.....

For more information please contact us for an informal and confidential chat .

Office: 01484 315551

Office Mobile: 07496547240

Email: [compasshomecare@outlook.com](mailto:compasshomecare@outlook.com)



Grocery Shopping



Pharmacy Visits



Personal Shopping



Light House Cleaning



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COMPASS HOME CARE  
&  
SUPPORT

*Your Life ~ Any Direction ~  
With Our Support*

Telephone: 01484 315551



## Mission Statement

*“Compass Homecare & Support aims to set high standards of quality of care which translate into safe service delivery.*

*Compass Homecare and Support is an innovative service which believes in people as individuals not as numbers. We will work at all times to support people to be as active and independent as they wish with a focus on ‘choice’. We will go the extra mile for the people we support and our workforce, as each are equally important. ‘Holistic’ practice encompasses all of these things and includes people pulling together as a team..... ‘Quality is not just a word in our brochure’”*

### Areas covered by our Service



## Services We Offer

**Personal Care** - *We can* assist clients with support them to undertake personal care tasks such as washing and combing their hair, dressing, bathing and appropriate clothes choice

**Meal Preparation** - Preparation of hot, delicious, and nutritious meals & encouraging clients to lead or assist in the preparation of foods in accordance with their assessed ability to do so

**Shopping/Errands** - Shopping for groceries in accordance with clients’ preference and run errands, such as picking up prescriptions or going to the post office

**Respite Care** - is a service that can be scheduled as and when needed to provide family caregivers time to run errands, go shopping or get some much-needed rest and this also includes holidays

**Dementia Care** - *Provided* for clients that are experiencing symptoms of dementia. Specialist training is provided to staff undertaking this support and this includes training them in the importance of promoting and providing activities that can improve a person’s quality of life such as activities to stimulate the senses

**Continence Care** - Compassionately and sensitively assist client’s intimate continence care and do so in such a way as to maintain dignity and respect. Through sensitive handling of the situation, the aim is always to lessen clients’ embarrassment associated

**Transportation** - The provision of transportation incidental to care services, such as taking clients to medical appointments, hairdressers, beauty salons, shopping or to family events. Assisting our clients to access the community is an integral part of *our services and* minimises social isolation

**24-Hour Care** - Not to be confused with Live-In Care, our 24-hour care service is where a team of workers are allocated care giving responsibilities in shifts around the clock. This offers clients with more complex needs or those with changeable conditions the support and care when required

**Conversation and Companionship** - Engaging clients in conversation and keeping them company

**Feeding and Special Diet** - Clients need sound nutritional support and where they are on prescribed diets to prevent or control a wide variety of medical conditions. Each Client has an individual nutritional support plan as part of their care and support planning documentation

*Your Life ~ Any Direction ~ With Our Support*

*Compass Care*

